How do students perceive support on their campuses? Research performed with over 900 California Community College students indicates that they have a very broad definition — difference from how practitioners often think of and deliver these services. Where we see divisions, departments, organizational charts, and reporting hierarchies, students see people who, regardless of job title or position, can help them reach their goals.

What can you do on your campus to rethink student support? For more information, visit http://rpgroup.org/Student-Support