Student Support (Re)defined
Student Perspectives Research Webinar Instructions

This webinar will provide an overview of the project and outline key findings for those who will be involved in efforts to change student support using the six success factor framework.

Access Instructions

1. Click on the following link:

2. If prompted, complete the CCC Confer Archive access information
   - Input your first name, last name, email and screen name (first name suggested)
   - Select the “Research & Planning Group for CCC” in the drop down menu for “organization”
   - Click “Connect”

3. Install the Blackboard software which will permit webinar viewing by selecting “ok” or “run” in the pop-up box titled “Opening nativeplayback.jnlp;” This installation may take 1-2 minutes.

4. CCC Confer – Blackboard Collaborate will launch and the Student Support (Re)defined webinar will begin

5. For a handout of the slides that will be presented during the webinar, visit http://www.rpgroup.org/content/reports-presentations-and-resources.