Session #61
EPI: Structured Pathways for Student Success - Pilot Experiences and Best Practices

Strengthening Student Success Conference
October 5, 2016 3:45P – 4:45p
Abstract

This session will follow-up from EPI’s 2015 introduction with progress, best-practices, and perspectives from EPI pilot colleges.

As a statewide initiative aimed at student success, the EPI program challenges our assumptions and expectations about organizational change, revealing important lessons and tools for supporting our students, faculty, and staff.
Warm-up Question

What is your “secret ingredient” for project buy-in?
Introductions

Arleen Hollosy - Santa Barbara City College
Sabra Sabio - El Camino College
Dipte Patel - El Camino College
David Shippen - EPI Statewide Director
Warren Whitmore - EPI Program Manager
David “Q” Quintanilla - Prof Dev Coordinator

Shared Responsibility
Learning Objectives

• **Sponsorship** - Support from the Top
• **Communication** - Planning for Success
• **Human Resources** - Consistency, Quantity, Interest
• **Faculty & Staff Training** - Reduce Anxiety, Manage Complexity
• **Process Changes** - Allocation of Time, Impacts to How We Do Business
EPI Program Overview/Status

• EPI entering Year-4 of operations
  – 8 amazing steering committees
• MyPath Student Services Portal
  – The “crossroads” - Live in October
• Starfish
  – Live in 3 of 13 pilots, +18 new colleges on horizon
• Electronic transcripts
  – Increase participation, explore student ordering
• Curriculum Inventory (COCI), C-ID 2.0
  – In development
EPI Toolsets

Transform business processes, remove barriers, with integrated statewide toolsets:

• **MyPath Student Portal**: SSO, machine learning, rules engine
• **CareerCoach**: Cultivate compelling goals
• **CCCApply**: Student profile, multiple measures
• **CCCAssess**: Integration with common assessment
• **Orientation**: On-ramp to success for new students
• **Starfish**
  — **Degree Planner**: Tied to timely Degree Audit
  — **Early Alert**: Starfish, awareness and collaboration
• **Back-end**: eTranscripts, Curriculum, Articulation
EPI Project Objectives

• Simplifying lives of students, counselors, faculty, and staff
• Promote student success
  – Directed
  – Focused
  – Nurtured
  – Engaged
  – Connected
  – Valued
What We Hope to Achieve: **Students**

• Get “done” quickly!
• Don’t take extra classes
• Stay good with financial aid
• Have a clear path
• Due dates and milestones clear
What We Hope to Achieve: Counselors

• Best use of our half hour together!
• Achieve a lot of stuff at once!
• Alert if off plan
• Make the path clear
What If We Could Get A Do Over?

Pilots vs Phase 2 and beyond
Sponsorship - Support from the Top

• Key Players
  – Faculty
  – Counseling
  – A & R
  – IT

• Administration
  – Academic Affairs
  – President, VPs, & Deans
  – Human Resources

• All Departments - Campus-Wide
Communication - Planning for Success

• “Why are we getting these tools?”
  – Student Success Act. Technology is the conduit. Faculty and Student Services adjust workflow to support the whole student.
  – President/VP inservice speech, email

• Promote Engagement
  – Deans/Dept Chairs/Academic Senate
  – School Newspaper, Email, Inclusive decisions for configurations etc.
Human Resources - Consistency, Quantity, Interest

• Strong, consistent leadership
• Progress meetings
  – More in beginning; then reduce.
  – Scribe, Weekly “homework” for accountability
• Reasonable expectations with resources
• Realistic division of labor
  – Work sub groups
• Celebrating Success!
Faculty & Staff Training

• Lead From the Middle
  – Train lead faculty & staff first
• Workshops Inservice/ongoing for faculty
• Available resources, “How to Guide” web site for student/faculty/staff
• Be honest, collaborate to work through difficulties of software or process changes
• Show Value:
  – Testimonials: Other faculty’s success stories using new software, sharing student’s responses
Process Changes - Allocation of Time

• “If you were not afraid, what would you do?”
  – Make adjustments for the benefit of the students
  – Have clear vision & goals
  – Team Dynamics
    • Good communicator/leader
    • All key players
    • Include opposing opinions
• Personalize engagement/team homework
  evaluate decisions/Share usage reports and show the results to team
Take Aways

EPI Tools as part of Equity Plans

• Humanize processes – *student centric*
  – Facilitate one-on-one interaction
  – Reduce complexity

• Tools promote collaboration on your team
  – Common language
  – Healthy conversations
Thank You to our Pilot Colleges!
More Information: CCCEdPlan.org

Thank You!